

Parliament House - Servers

Last Issue Date: 23/01/2013		Type Of Service				
Activity		A	B	C	D	E
1	Check installation against records, report and record any discrepancies		Y			
2	Verify time synchronisation on: 2.1 Server 1 (domain controller) 2.2 Server 2 (domain controller) 2.3 Injest server 1 2.4 Injest server 2 2.5 Injest server 3 2.6 Injest server 4 2.7 Cluster server 1 2.8 Cluster server 2		Y			
3	Check operation of disk array		Y			
4	Check operation of tape library		Y			
5	Check operation of NAS		Y			
6	Inspect software reviewing system logs, event logs, available memory, virus protection status and OS/security updates for: 6.1 Server 1 (domain controller) 6.2 Server 2 (domain controller) 6.3 Injest server 1 6.4 Injest server 2 6.5 Injest server 3 6.6 Injest server 4 6.7 Cluster server 1 6.8 Cluster server 2		Y			
7	Inspect power supply, clean case and fan of: 7.1 Server 1 (domain controller) 7.2 Server 2 (domain controller) 7.3 Injest server 1 7.4 Injest server 2 7.5 Injest server 3 7.6 Injest server 4 7.7 Cluster server 1 7.8 Cluster server 2		Y			
8	Inspect power supply, clean case and fan of disk array			Y		
9	Inspect power supply, clean case and fan of tape library			Y		
10	Inspect power supply, clean case and fan for NAS			Y		
11	Defragment hard drive of: 11.1 Injest server 1 11.2 Injest server 2 11.3 Injest server 3 11.4 Injest server 4			Y		

Disclaimer - This TDS is intended to provide guidance only to support Preventative Maintenance servicing activities. All TDS users are encouraged to read and understand the full [Conditions of Use](#) provided on the final page of this document and on the DPTI website.

For more information please contact the applicable Facilities Management Service Provider.



Government of South Australia
Department of Planning,
Transport and Infrastructure

Download Date: 04/11/2021

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Activity		A	B	C	D	E
12	Test fail-over of: 12.1 Server 1 (domain controller) 12.2 Server 2 (domain controller) 12.3 Cluster server 1 12.4 Cluster server 2				Y	
13	Replace power supply for: 13.1 Server 1 (domain controller) 13.2 Server 2 (domain controller) 13.3 Injest server 1 13.4 Injest server 2 13.5 Injest server 3 13.6 Injest server 4 13.7 Cluster server 1 13.8 Cluster server 2					Y
14	Full system shutdown and power-up			Y		
15	Anti-virus and backup software licences				Y	
16	Digital recording software support licence				Y	
17	HP server support agreement				Y	
18	On-site support fee				Y	
19	Record results in log book		Y	Y	Y	Y

Special Comments and Technical Data

- B SERVICE 3 MONTHLY
- C SERVICE 6 MONTHLY
- D SERVICE ANNUAL
- E SERVICE EVERY 2 YEARS

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